

## Drainage on the Lynwood Road Estate

Thames Water is responsible for the common sewers/drains in and under the roads and since October 2016 for the foul and surface water pump stations on the estate.

If you have any problems with the sewers, other than those on your property or the drains/gullies at the road side, contact Thames Water. Details can be found on the Thames Water website:

<https://www.thameswater.co.uk/help/emergencies/blockages>

Thames Water is not, however, responsible for all elements of the drains/sewer systems on the estate; responsibilities for the different elements are as follows:

1. Individual house owners are responsible for all drains and pipework within the boundary of their property that is not shared with any other household. This includes the drains in front of garage doors of the townhouses and the pipework from those drains into the surface water sewer running under the roadway. These need to be kept clear by the property owner and failure to do so may cause surface water flooding when there is heavy rain.
2. Road Drains or Gullies (i.e. the surface water drains with grills) to the side of the common roadways on the estate are the responsibility of owners/residents as a whole. The Residents Association will get these cleared every 3 years provided they can be accessed, but sometimes this has not been possible due to cars being parked over them. If you see that any of the gullies is blocked it is quite simple to lift the grill and dig out any accumulated leaves etc. and test it is clear with a hose. If you know of such a problem but you and your immediate neighbours are unable to clear the gulley then inform the Residents Association.
3. Common sewer systems under the roadways are generally the responsibility of Thames Water. There are two of these systems on the estate: one draining the surface water from the gullies and houses (although many of the houses have soakaways or French drains for rain water) and one for the foul water from household toilets and sinks etc. If there appears to be a blockage in these systems report it to **Thames Water on 0800 316 9800** (see: <https://www.thameswater.co.uk/help/emergencies/blockages>).
4. Pumping Stations: which can be identified by the green pump control boxes next to large underground tanks. There are 2 of these: one for rain water under the car park in Woodfield Road and one for foul water under Lynwood Road opposite no. 8. Since October 2016 these are also the responsibility of Thames Water. If there is a problem with these the light on the top of the green control box will flash and this should be reported to Thames Water as above.

If you have any problems, please:

- a) refer to the information above and on the Thames Water website and determine what you think is causing the problem,
- b) ensure your own drains and underground pipework are clear,
- c) report problems with the common sewers/drains to Thames Water (contact details above),
- d) report problems with the road drains/gullies to the Residents' Association (details below).

Lynwood Road Residents Association  
<http://www.lynwoodroad.info/>

email: [lynwoodroad.mail@gmail.com](mailto:lynwoodroad.mail@gmail.com)